



Incident Response at Internet Scale

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OVERVIEW ☐ Incident Responses **□** Actions ☐ Core Values

Incident Response

Type of incidents

Type of Issues

- DOS
- Phishing
- Intrusion attempts
- Net Scanning
- Website Intrusion & Malware Propagation





Type of incidents

Statistics of Reported Incident

- **2014** 17073
- **2015** 7399
- **2016** 8072
- **2017** 7780
- 2018 2396 (Jan to April)





Type of incidents

We have noticed

- Non- usage of good cyber hygiene practices
- Default passwords
- Unpatched equipment
- Bad configuration
- Unsecure products
- Most of the time we are the one notifying that something is going on





Actions

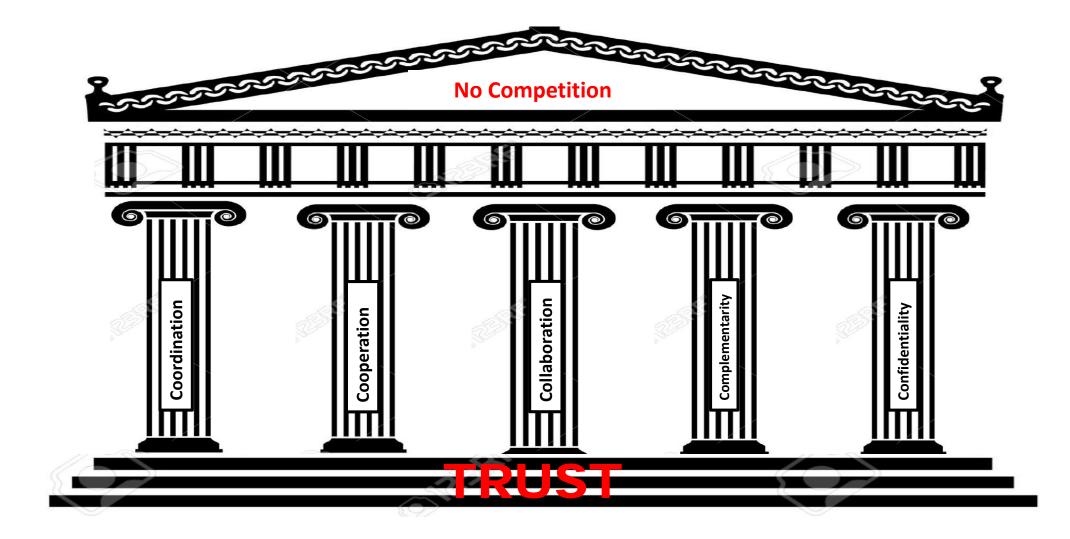
- Capacity building for incident management skills at all level
- Capacity building for Policy Makers
- More coordinated approach with stakeholders involved in Internet Health
- Recognitions inspired by the way vendors recognized Security researchers
- Development of incentives to motivate good cyber fitness





Core Values

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Thank