GFCE Clearing House mechanism & Lessons learnt

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1. Preparatory Phase

- GFCE Secretariat receives an informal request for support from a Member on a CCB activity.
- Below criteria should be met, before it becomes a GFCE clearing house case:
  1. Clarity on the exact need(s)
  2. Timeline
  3. Political mandate
  4. Official request

2. Coordination Phase

- In this phase, the coordination of the request takes place and a “Friends of…” coalition is formed.
- This is where the matchmaking happens between requests and offers for support.
- The GFCE Secretariat supports the coordination of the request.
- The requesting member is always in the lead throughout the entire process.

3. Implementation Phase

- The implementation phase starts as soon as one of the needs in the request is supported through the GFCE clearing house.
- In this phase, it is important for the GFCE to stay up to date on the progress of the requesting member.
- Additionally, it is important that results and lessons learnt are fed back to community.

Throughout the year

- Collecting relevant information on projects;
- Who is doing what where and with whom;
- Understanding where the gaps are.
- Global and regional meetings
- GFCE Working groups
- Cybil
GFCE Secretariat: Lessons learnt

- Political mandate
- Refine the cyber capacity needs
- Agreement on deliverables
Interactive session: Please share your insights!
Do you have any other lessons learnt of the GFCE clearing house cases?

- No
  - The longer term goal should be to reach a point where we don’t need a GFCE clearing house

- No
  - Scalability is difficult

- No
  - Tailoring the advice given through the clearing house to the local context is incredibly important. To avoid prebaked, prescriptive solutions.

- No
  - A key theme seems to be the ability to scale

- No
  - Better understand what the portfolio/offering of GFCE members are
Do you have any other lessons learnt of the GFCE clearing house cases?

Means to encourage and facilitate peer-to-peer experience sharing is useful. E.g. folks who just established a new CSIRT sharing their experience with those looking to build one.

Could the clearing house establish a standard menu of need and a standard menu of donor offerings and capabilities?

We need to be careful about jumping on vague interest expressed in GFCE meeting being interpreted as formal requests. The Clearing House process is a hidden gem that need a higher profile, but we need to have formal buy in before we go too far.

Do you have a process in place to engage with smaller players (SMEs, start-ups) which may have the right expertise or solution to contribute but are not members of the GFCE yet?

More systematic gathering of national and regional context.

Could you publish the clearing house process on the GFCE website?

May need a more predefined workflow to maintain some structure.

Is there a "mentoring" role that the GFCE can formalize?
Preparatory phase: What are important criteria that need to be met before starting a clearing house request?
Coordination phase: What should the role of the GFCE Secretariat be in this phase?

- If the GFCE can provide a platform to build peer-to-peer connections, to help folks meet others who recently or are currently going through similar efforts to share frank advice and lessons learned.

- Sharing information on what projects are happening or planned.

- Helping beneficiary countries find information.

- Bringing together / develop a coalition of the willing.

- Provide continuity and oversight to the matchmaking on an ongoing basis.

- How can GFCE secretariat write an action plan when they do not control the funding and activities?

- Assist in finding natural goal alignments between providers and requesting members.
Coordination phase: What should the role of the GFCE Secretariat be in this phase?

- It would be very valuable that GFCE can provide some assessment to potential supporters that the requesting parties are responsive, pragmatic, know their limitations (to be realistic) etc.
- Share information with GFCE members and regional groups. Coordination. Regular feedback.
- Work on coordination between government and private sector providers.
- Help manage expectations.
- Look for innovative ways to meet needs.
Coordination phase: Should there be a written agreement / Action Plan amongst the "Friends of ..." group to formalize their commitment?
Implementation phase: What is expected from the GFCE Secretariat during the implementation phase?

- Monitoring role: 10
- Ensuring there are updates on progress: 13
- Assisting with implementation activities: 3
- No other role beyond match-making: 2
- Others: 4
Implementation phase: In what format should lessons learnt and/or an outcome report of the clearing house case be fed back to the GFCE?

- Article in Global Magazine: 12
- Interview (written/video): 8
- Podcast: 4
- Cybil: 11
- Others: 2
Thank you!
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